Filed: March 8, 2000

Contd.

- (b) generating a knowledge model-based index for the obtained information using a knowledge model, wherein the generated knowledge model-based index comprises a plurality of items each associated with at least some of the obtained information;
- (c) displaying the knowledge model-based index to a user utilizing the network;
- (d) permitting the user to select at least one of the items of the knowledge model-based index; and
- (e) displaying the information associated with the selected item to the user utilizing the network.

02

- 5. (Amended) A method as recited in claim 1, further comprising the steps of monitoring at least one of the sources utilizing the network for updated information relating to at least one of the items of the knowledge model-based index, generating a notice regarding the updated information, and transmitting the notice to the user utilizing the network.
- 7. (Amended) A method as recited in claim 1, further comprising the steps of permitting the user to input a search term utilizing the network, searching the knowledge model-based index for items associated with the search term, and displaying items of the knowledge model-based index associated with the search term to the user utilizing the network.

Q3

8. (Amended) A method as recited in claim 1, wherein displaying the information associated with the selected item to the user includes utilizing the network to retrieve the associated information from the source from which the associated information was obtained.

Q 4

- 10. (Amended) A computer program embodied on a computer readable medium for a knowledgebase framework, comprising:
 - (a) a code segment that obtains information from at least one source utilizing a network;
 - (b) a code segment that generates a knowledge model-based index for the obtained information using a knowledge model; wherein the generated knowledge modelbased index comprises a plurality of items each associated with at least some of the obtained information;
 - (c) a code segment that displays the knowledge model-based index to a user utilizing the network;
 - (d) a code segment that permits the user to select at least one of the items of the knowledge model-based index; and



Q4.

(e) a code segment that displays the information associated with the selected item to the user utilizing the network.

US

14. (Amended) A computer program as recited in claim 10, further comprising a code segment that monitors at least one of the sources utilizing the network for updated information relating to at least one of the items of the knowledge model-based index, a code segment that generates a notice regarding the updated information, and a code segment that transmits the notice to the user utilizing the network.

Q 6

- 16. (Amended) A computer program as recited in claim 10, further comprising a code segment that permits the user to input a search term utilizing the network, a code segment that searches the knowledge model-based index for items associated with the search term, and a code segment that displays items of the knowledge model-based index associated with the search term to the user utilizing the network.
- 17. (Amended) A computer program as recited in claim 10, wherein displaying the information associated with the selected item to the user includes utilizing the network to retrieve the associated information from the source from which the associated information was obtained.

21

- 19. (Amended) A system for a knowledgebase framework, comprising:
- (a) logic that obtains information from at least one source utilizing a network;
- (b) logic that generates a knowledge model-based index for the obtained information using a knowledge model, wherein the generated knowledge model-based index comprises a plurality of items each associated with at least some of the obtained information;
- (c) logic that displays the knowledge model-based index to a user utilizing the network;
- (d) logic that permits the user to select at least one of the items of the knowledge model-based index; and
- (e) logic that displays the information associated with the selected item to the user utilizing the network.
- 20. (Amended) A system as recited in claim 19, further comprising logic that monitors at least one of the sources utilizing the network for updated information relating to at least one of the items of the knowledge model-based index, logic that generates a notice regarding the updated information, and logic that transmits the notice to the user utilizing the network.